

Quality Policy

Auria is dedicated to delivering the highest level of quality and customer satisfaction through the never-ending pursuit of excellence in all of our products, services and relationships.

The fundamentals for achieving our commitment to total customer satisfaction are:

- A comprehensive understanding of customer expectations, requirements and compliance to statutory, regulatory and industry requirements.
- Demonstrating quality leadership in all our processes, striving always for world class performance.
- Continual improvement of the Quality Management System by analyzing process efficiency through the use of Customer and Internal Key Performance Indicators.
- Dedication to quality excellence by all our associates worldwide.